



ACCESSIBILITY STATEMENT OF MOBILE APP HOMIX

Enel X Italia s.r.l. undertakes to make its website accessible, in compliance with the Law of 9 January 2004, n. 4.

This accessibility statement applies to the mobile application HOMIX.

Compliance status

This website is **partially compliant** with the requirements set out in appendix A of the UNI CEI EN 301549 standard due to the cases of non-compliance listed below.

Inaccessible contents

The contents listed below are not accessible for the following reason:
non-compliance with the Law of 9 January 2004, n. 4.

- Presence of images without adequate alternative text;
- presence of links difficult to be identified due to absence of underlines;
- some color contrast ratios between text and background are insufficient;
- keyboard interaction may in some cases cause difficulties for people with motor disabilities and/or users with screen readers;
- presence of modules without adequate labels attached;
- presence of objects with inadequate semantics (as example: elements not notifying screen readers of their open/closed status).

No accessible alternatives are currently available, as specific measures are being taken to the progressive resolution of the problems encountered.

Methods of sending reports to the provider and contact details

To notify cases of non-compliance, please send an email to digitalaccessibilityhelp@enel.com.

Methods of sending reports to AgID

In the event of an unsatisfactory response or no response, within thirty days of the notification or request, the interested party can forward a report using the method indicated on AgID institutional website.

Drafting of the accessibility statement

This statement was drawn up on 11/04/2023.

The information in this statement was obtained from an assessment carried out by third parties.

Information about the mobile application

Publication date of the mobile application: 09/09/2019

Usability tests have been carried out: Yes

The mobile application is prepared for the operating systems:

- Android;
- iOS.